



Helping You Piece IT Together

Introduction to BH Consulting

<http://www.bhconsulting.ie>

info@bhconsulting.ie

Introduction

- About BH Consulting
- Profile of Brian Honan
- What we bring to the table
- Services Offered
- Sample Projects
- Sample Clients
- Summary
- Q&A



About BH Consulting

- Founded in 2004
- Independent Consulting Firm
- Address lack of vendor neutral advice
- Marry Technical Know How & Business Knowledge
- Make IT a business enabler
- Provide Industry Best Practises and Real World Experience
- Strategic Partners



About Brian Honan

- Over 17 years experience in IT & Information Security
- Certified Lead Auditor in the BS 7799 Information Security Standard
- Extensive experience in ITIL/BS 15000 standards
- Working Member of the GAISP initiative
- Member of the Information Systems Security Association
- Member of the British Standards Institute
- Published in a number of publications



About Brian Honan

➤ Career History

- 2004 – BH Consulting
 - Senior Consultant
- 2002 – 2004 Topsec Technology
 - General Manager
- 2000 – 2002 Cognotec
 - Global Head of Operations
- 1996 – 2000 The COMIT Gruppe
 - Senior Consultant
- 1986-1996 Irish Life Assurance Plc.
 - Network Architect



- What do we bring to the table?
 - Independent
 - Recognised expertise in areas of
 - Information Security
 - Service Management
 - IT Operations
 - Flexibility
 - Competitive
 - Focused
 - Commitment to Deliver
 - Senior Business Management Experience



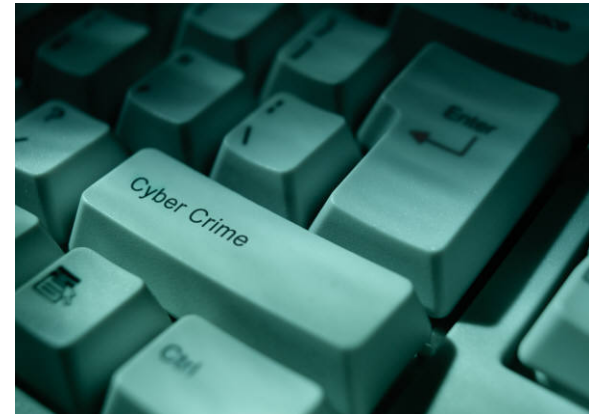
Services Offered

- Areas of speciality include:
 - IT Security Risk Management and Compliance
 - Service Management
 - IT Operational Management
 - IT Consulting



IT Security

- Security Infrastructure Design
 - Design
 - Recommend
- Policies & Procedures
 - Develop
 - Review
- ISO 17799/BS 7799
 - Implement ISMS
 - Audit
- Security Assessment
 - BS 7799 Assessment of ISMS
- Vulnerability Management
 - Identify and Manage vulnerabilities
- Compliance
 - Legal, Regulatory and Industry



Service Management

- Service Desk Design & Implementation
 - Support Strategy
 - Support Model
 - Implementation
- Service Desk Audits
 - ITIL
 - BS 15000
- Service Level Agreements & Management
 - Design
 - Manage
- Key Performance Metrics
 - Business Related Metrics



IT Operational Management

- **Infrastructure Management**
 - ITIL, BS 15000 & Real world
 - Best Practises
- **Change Management**
 - Infrastructure change
 - Integrated Change Management
- **Vendor Management**
 - Outsourcing
 - Ensuring Quality of Service
- **Business Continuity Management**
 - PAS 56



IT Consulting

- **IT Strategy**
 - Technology to support business
- **Product/Solution Selection**
 - Vendor Neutral recommendations
 - Solutions to match business requirements
- **Project Management**
 - Experienced
- **Business Reporting & Key Metrics**
 - IT Management is a Business Discipline
 - IT as a resource not a cost



Sample Projects

➤ Security

- Developed Technical Security Architecture for Secure Government site
- Development of Security Policies
- Security Reviews of Secure Sites

➤ Service Management

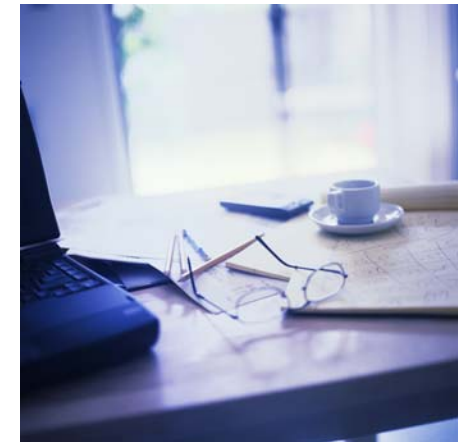
- Design of Integrated Service Centre
- Developed ITIL based SLAs

➤ IT Operational Management

- Designed and Implemented 24x7x365 NOC
- Network Management Handbook

➤ IT Consulting

- Designed IT Infrastructure for new company
- Developed IT Strategy based on Business Plan



Sample Customers

➤ Current

- Maxol Ireland
- Various Government Bodies
- Montgomery Oppenheim
- Nephin Games
- Eircom Total ICT

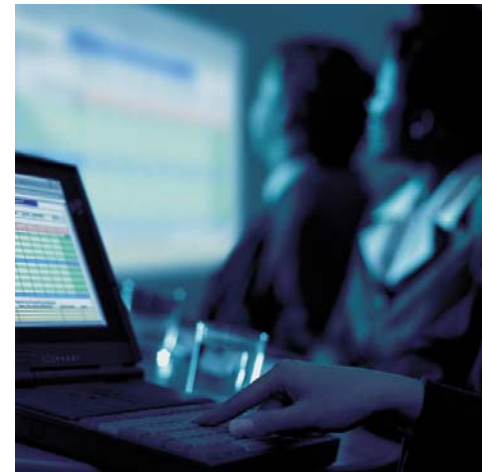
➤ Previous

- Electricity Supply Board
- DHL
- Union Bank of Switzerland
- Ericsson
- Bank Of Ireland Group Treasury
- Ulster Bank Capital Markets
- The Revenue Commissioners



Summary

- Recognised Expertise
- Experience
- Senior Management Skills
- Independent
- Cost effective
- Strong Technical Background
- Flexibility
- Commitment to Deliver



Questions ?

