

About BH Consulting

BH Consulting was founded in response to client demands for an independent consulting firm to assist clients gain a competitive edge by achieving IT Operational excellence in deploying, managing and securing their IT infrastructure.

With over 20 years experience in Information Technology, BH Consulting provides you with access to in-depth expertise, experience and technical know-how. Backed with our quality processes and commitment to deliver, BH Consulting provides clients with quality solutions at cost effective rates.

As an independent consulting firm we provide our clients with unbiased advice on how to successfully implement and manage technology to compliment their business requirements. Together with our partners, BH Consulting can provide you with a one stop solution for all your IT needs.



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BH Consulting



Helping you Piece IT Together

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Our Services

IT Security and Risk Management



Using industry standard risk management techniques and standards, BH Consulting provides the following services to help you identify, quantify and manage IT risks.

➤ Security Infrastructure Design

Whether you require secure Internet connectivity, remote access or a secure network, we will design and select the most appropriate security infrastructure based on a clear understanding of your business needs.

➤ Policies and procedures

We will develop policies and procedures suitable for your business or review your existing policies and procedures.

➤ ISO 17799/BS 7799 & IT Compliance

BH Consulting can assist you achieve ISO17799/BS7799 certification or audit your systems to these standards.

➤ Compliance

We can assist you in ensuring your IT systems are compliant with current legal and regulatory requirements.

Service Management



Developing comprehensive Service Management strategies relevant to your business needs, ensures you provide top quality service to your customers. We work to industry standards, ITIL and BS 15000, which

is backed by our industry experience, expertise and a thorough knowledge of the various technical solutions.

➤ Service Desk Design and Implementation

We will help you select the most appropriate support strategy and model aligned to your business needs. We can also manage the implementation of the selected solution.

➤ Service Level Agreements and Management

We will successfully assist you to develop and manage SLAs suitable to your specific business needs.

➤ Key Performance Metrics

We will identify, select and measure the key metrics most suitable to your business to enable you better manage your service delivery.

IT Operational Management



We bring over 20 years of experience and expertise in IT operational management to help you manage and leverage your IT infrastructure as a business enabler.

➤ Infrastructure Management

Working to the ITIL framework and the BS 15000 standards, we can provide you with best practices on how to manage your computer systems and the infrastructure.

➤ Change Management

Our consultants can provide you with expert advice on how best to implement a Change Management methodology suited to your business needs.

➤ Business Continuity Management

It is often quoted “fail to plan and you plan to

fail”. This is particularly relevant to IT. It is a fact of life that systems will fail and that data will become corrupted. Our expertise will enable you to better plan for the inevitable and ensure the minimum of disruption to your business.

IT Consulting



We can provide you with experienced and expert advice in the selection, integration and the implementation of IT solutions. As we have no reseller vendor relationships we can provide a totally independent and impartial service.

➤ IT Strategy

We can advise you on how best to select and implement technology to support your business.

➤ Project Management

Our experienced consultants will offer you strong support, expert advice and project management skills to meet your targets.

➤ Business reporting and key metrics

We believe managing IT is a business discipline similar to other functions within the organization, such as accounting, sales and HR. We will provide you with the skills, metrics and the ability to present IT as a valuable business resource.

